



## General Information

2032 East Hickory Hill Road  
Argyle, TX 76226-3125

Online Location – [www.crosstimberswater.com](http://www.crosstimberswater.com)

Office Hours: 8:00 A.M. TO 4:30 P.M.  
Monday through Friday

Telephone Number: 940-584-0780

FAX: 940-584-0781

After Hours Emergencies: Call the  
office number and your message will  
be forwarded.

## Residential and Commercial Water Rates

Effective January 2018

### Base Service Charge

5/8 inch Meter	\$ 38.60 Base Service Charge
1 inch Meter	\$ 64.45 Base Service Charge
1 ½ inch Meter	\$ 128.55 Base Service Charge
2 inch Meter	\$ 205.75 Base Service Charge
3 inch Meter	\$ 386.00 Base Service Charge

### Water Gallonage Rates

001 to 30,000 gal	\$ 3.35 Per 1,000 gallon	80,001 to 100,000 gal	\$ 33.50 Per 1,000 gallon
30,001 to 60,000 gal	\$ 5.86 Per 1,000 gallon	Over 100,001 gal	\$ 50.25 Per 1,000 gallon
60,001 to 80,000 gal	\$ 15.10 Per 1,000 gallon		

### Example Water Bills for 3/4 X 5/8 Residential Meter: (includes \$38.60 base rate)

(excludes Franchise Fees and TCEQ charges)

<u>Gallons</u>	<u>Amount</u>	<u>Gallons</u>	<u>Amount</u>
5,000	\$ 55.35	55,000	\$ 285.60
10,000	\$ 72.10	75,000	\$ 541.40
20,000	\$105.60	100,000	\$ 1,286.90
25,000	\$122.35	150,000	\$ 3,799.40
35,000	\$168.40	200,000	\$ 6,311.90
45,000	\$227.00	300,000	\$ 11,336.90

Rates Received: \_\_\_\_\_  
(Member Signature)

Date: \_\_\_\_\_

## Other Fees

Returned Check Fee:	\$ 25.00	Membership Fee:	\$ 150.00
Reconnection Fee:	\$ 25.00	Meter Testing Fee:	\$ 50.00
Service Trip Fee:	\$ 25.00	Late Penalty Fee:	5% of Unpaid Balance

TCEQ Regulatory Assessment: ½ of 1% of Water Charges.

Franchise Fees: Towns of Bartonville, Double Oak, and Copper Canyon: 2% of all water charges

Highland Village Charge: 4% of all charges and fees collected in Highland Village

New Meter Installation Fees: Contact Office

## Due Dates

**WE DO NOT ACCEPT POST MARK DATES.** All payments must be in the possession of CTWSC by 8:00 a.m. the following business day after the due date. If the due date falls on a holiday or weekend, payments is accepted until 5:00 P.M. the next business day after the due date. All payments must be in possession of the Corporation on the due date to avoid a five percent (5%) late fee.

If you prefer to mail your payment, we advise mailing seven (7) days in advance of the due date. We also provide an outside payment drop box for your convenience.

**We cannot take payment transactions over the telephone. Bank draft and Automatic Credit/Debit Card payments are available on our website, – [www.crosstimberswater.com](http://www.crosstimberswater.com).**

## Billing Questions

If you feel that there is a problem with your bill, please contact our office as soon as possible at 940-584-0780. This will ensure that your meter can be re-read promptly.

## Other Cross Timbers Water Supply Corporation Services:

- \* Online Bank Draft
- \* Online Credit/Debit Card
- \* Deferred Payment Agreement
- \* Catastrophic Water Loss Policy
- \* Billing Authorization Agreement
- \* Request for Service Discontinuance
- \* Meter Test Authorization

The forms for these services are available at the office or via our website [www.crosstimberswater.com](http://www.crosstimberswater.com)

**Please do not hesitate to call with any questions.**